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Softronic SRL, a manufacturer of locomotives, electric trains and related components, deems that its success depends on the production and sale of products that meet the beneficiaries' expectations in compliance with European and national regulations specific to the railway area and the on the quality, environment and occupational health and safety regulations.

SOFTRONIC SRL also provides its customers maintenance services (overhauls and repairs) for railway vehicles both during the warranty period and in the post-warranty period for the internal and external market, complying with the highest quality standards.

The company is committed to carry out its business within an integrated management system applied in accordance with the requirements of the **SR EN ISO 9001:2015, SR EN ISO 14001:2015, SR ISO 45001:2018** standards and continuously improved.

Company's goals for the rolling stock maintenance system policy in accordance with Commission Implementing Regulation (EU) 2019/779 of 16 May 2019 laying down detailed provisions for a system of certification of entities in charge of maintenance of vehicles under Directive (EU) 2016/798 of the European Parliament and of the Council and repealing Regulation (EU) no. 445/2011 of the Commission ", are as follows:

- planning, applying, maintaining and continuously improving the effectiveness of the integrated management system in terms of the maintenance process;
- carrying out maintenance work in compliance with national and European regulations;
- complying with the deadlines for the completion of maintenance works;
- efficiently settling customer complaints;
- preparing documents for the maintenance of all types of vehicles;
- analysing and treating risks relevant to the scope of maintenance operations;
- continuously training maintenance staff.


Drawn up by:
Integrated Management Coordinator

Date:
18.05.2022

APPROVED

Board of Directors

[Illegible signatures]

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Subsemnata **CAPRARU LAURA IOANA** , interpret si traducator autorizat pentru limba engleza, in temeiul autorizatiei nr. 3159 din data de 02.07.2012, eliberata de Ministerul Justitiei din Romania, certific exactitatea traducerii efectuate din limba romana in limba engleza, ca textul prezentat a fost tradus complet, fara omisiuni, si ca, prin traducere, inscrisului nu i-a fost denaturat continutul si sensul.

I, the undersigned **CAPRARU LAURA IOANA**, a sworn interpreter and translator for the English language, according to authorisation no. 3159 / 02.07.2012, issued by the Romanian Ministry of Justice, do hereby certify that this is a true and accurate translation from Romanian into English, of the text that was presented to me, that such text was translated in full, without omissions, and that its content and meaning were not altered in the translation.

CĂPRARU LAURA-IOANA
 TRADUCĂTOR AUTORIZAT
 LIMBA ENGLEZĂ
 Nr. aut. 3159
